WEST BENGAL POLICE RECRUITMENT BOARD
ARAKSHA BHAWAN (5TH FLOOR), 6TH CROSS ROAD, BLOCK - DJ,
SECTOR - II, SALT LAKE CITY, KOLKATA - 700 091

INFORMATION TO APPLICANTS FOR "Off-Line" SUBMISSION OF APPLICATION FOR RECRUITMENT TO THE POSTS OF CONSTABLE & LADY CONSTABLE IN WEST BENGAL POLICE - 2020

1. NAME OF THE POST AND PAY SCALE :-

Constables & Lady Constables in West Bengal Police in the Pay Scale of Level-6 in the pay matrix [Rs. 22,700 - Rs. 58,500]

2. RESERVATION OF VACANCIES :-

Sl. No.	Category (Sub-category)	No. of vacancies	
		Constable	Lady Constable
1.	Unreserved (UR)	2640	423
2.	Unreserved (E.C.)	1280	205
3.	Scheduled Caste	1120	179
4.	Scheduled Caste (E.C.)	560	90
5.	Scheduled Tribe	320	51
6.	Scheduled Tribe (E.C.)	160	26
7.	OBC-**A**	560	90
8.	OBC-A (E.C.)	240	38
9.	OBC-**B**	400	64
10.	OBC-B (E.C)	160	26
TOTAL		**7440**	**1192**

Note: -

i) ***Total vacancies as stated above is purely provisional and subject to marginal changes.***

ii) ***15% Horizontal Reservation*** *is extended to the NVF and Home Guards Personnel serving in West Bengal Police only* ***who have completed 03 (three) years of service*** *for recruitment to the above mentioned posts subject to fulfillment of eligibility criteria for recruitment to the post of Constable in West Bengal Police vide Notification No. 5746-PL/PB/14M-05/16 dated 01/12/2017. Vacancies reserved for NVF and Home Guards Personnel serving in West Bengal Police only shall be filled up in accordance with the procedure which may be prescribed by the Government from time to time.*

iii) ***10% Horizontal Reservation is extended for Civic Volunteers serving in West Bengal Police only who have completed 03 (three) years of service.***

iv) ***The length of service for NVF, Home Guard personnel and Civic Volunteers serving in West Bengal Police only shall be calculated as on 01/01/2021.***

v) ***Shortlisted candidates applying under NVF, Home Guards and Civic Volunteers category shall produce enrolment certificate issued by the competent authority at the time of scrutiny before the interview. Candidature of such candidates failing to produce the same will be summarily rejected.***

vi) ***Shortlisted candidates applying under Exempted Category (E.C.) as a member of the family of Land Losers /as Ex-Census Employees/Election Job Workers/Enumerators should produce original copies of Identity Cards showing Registration & NCO number issued by the Labour Department, Government of West Bengal at the time of scrutiny before the Interview.***

3. ELIGIBILITY:-

a. Must be a Citizen of India.

b. AGE: - The applicant must not be less than **18 (eighteen)** years old and must not be more than **27 (twenty seven**) years old as on **01/01/2021**. The Upper-age limit shall be relaxed for the SC/ST applicants of **West Bengal only** by **05 (five)** years and OBC applicants of **West Bengal only** by **03 (three)** years. The upper age limit is also relaxable for NVF and Home Guards Personnel (serving in West Bengal Police only) as per existing Government Rules. However, Age relaxation is **NOT** available to Civic Volunteers**.**

https://www.freshersnow.com/west-bengal-govt-jobs/

Note:- **(i) Date of Birth as recorded in Madhyamik or equivalent admit card/certificate will only be accepted as valid proof for verification of age.**

(ii) A candidate belonging to OBC-A or OBC-B category, if shortlisted for interview, has to produce revalidated/renewed or fresh OBC-A / OBC-B certificate issued from the competent authority within 01 (one) year preceding 01.01.2021 during verification of testimonials at the time of interview. Therefore, the certificates issued before 01.01.2020 needs to be revalidated/renewed from the competent authority. Candidates failing to produce revalidated/renewed OBC-A/OBC-B certificate shall not be treated as OBC - A or OBC - B as the case may be. However, they may be considered as UR if they get equal or higher marks than the marks obtained by the last selected candidates under the UR category provided they meet the age criteria for UR candidates. Certificate of OBC without mentioning the specific category (OBC-A/OBC-B) will be treated as an *'Invalid Certificate'*.

(iii) In case a candidate from OBC - A/OBC - B category claims relaxation in upper age limit at the time of submission of application but fails to produce the revalidated/renewed OBC - A/OBC - B certificate at the time of his/her interview, his/her candidature shall summarily be rejected.

(iv) ***The NVF personnel and Home Guards (serving in WBP only), if shortlisted, have to produce relevant documents regarding service rendered by them, in original, in support of their claim for Age Relaxation at the time of verification during interview.***

(v) Applicants already employed in any Government Organization shall produce No Objection Certificate from the Head of the Office/Disciplinary authority during interview if shortlisted for the same.

c. **Educational Qualification :-** The applicant must have passed **Madhyamik Examination** from the West Bengal Board of Secondary Education or its equivalent.

d. **Language :** - (i) The applicant must be able to speak, read and write the Bengali language. However, this provision will not be applicable to the persons who are permanent residents of hill sub-divisions of Darjeeling and Kalimpong Districts. (ii) For the applicant of hill sub-divisions of Darjeeling and Kalimpong Districts, the provisions laid down in the West Bengal Official Language Act, 1961 will be applicable.

Note : -

- The applicants must possess *the above noted Qualifications* ***on or before the date of publication of the advertisement.***
- **If it is found during verification of testimonials at any stage that any candidate has acquired qualification as stated above at any date after the date of publication of this advertisement, his/her candidature will summarily be rejected.**
- ***The shortlisted candidates of Hill Sub-Divisions of Darjeeling and Kalimpong districts have to produce their domicile certificate at the time of document verification during interview.***

e. MINIMUM PHYSICAL MEASUREMENT OF CANDIDATES :-

Sl. No.	Posts	Category	Height (Barefoot) (in cm.)	Weight (in kg.)	Chest (in cm)
1.	Constable (Male)	Candidates of all categories (except Gorkhas, Garhwalies, Rajbanshis and Scheduled Tribes)	167	57	78 cms. (without expansion) 83 cms. (with expansion - 5 cms.)
		Gorkhas, Garhwalies, Rajbanshis and Scheduled Tribes	160	53	76 cms. (without expansion) 81 cms. (with expansion - 5 cms.)
2.	Lady Constable	Candidates of all categories (except Gorkhas, Garhwalies, Rajbanshis and Scheduled Tribes)	160	49	Not Applicable
		Gorkhas, Garhwalies, Rajbanshis and Scheduled Tribes	152	45	

4. METHOD OF RECRUITMENT : -

The posts of Constable/Lady Constable in the West Bengal Police shall be filled up on the basis of qualifying the Preliminary Written Test which will act as screening examination followed by the Physical Measurement Test (PMT), Physical Efficiency Test (PET), Final Written Examination and Interview to be conducted by the West Bengal Police Recruitment Board.

A. Preliminary Written Test (Full Marks - 100) : -

Applicants provisionally considered eligible will have to appear in an **MCQ based** preliminary written test which is **qualifying in nature**. There would be **100** objective type questions having multiple choice (**four choices**) of answers carrying 01 (one) mark each. The duration of this test will be **1(one) hour. Question paper will be set in two languages (Bengali & Nepali)**. Questions of the Preliminary Written Test shall be from the following subjects :-

i.	General Awareness and General Knowledge	:	50 Marks
ii.	Elementary Mathematics (Madhyamik standard)	:	30 Marks
iii.	Reasoning	:	20 Marks

Note :- *There will be **NEGATIVE** marking for each incorrect answer. ¼th of the allotted marks for a particular question will be deducted for each incorrect answer. West Bengal Police Recruitment Board will decide the prescribed scheme and syllabus for the Preliminary Written Test. The qualifying marks in the Preliminary Written Test to appear for the next stage will be fixed by the West Bengal Police Recruitment Board.* ***The marks obtained by a candidate in the preliminary written test will not be considered for preparing final merit list.***

B. PHYSICAL MEASUREMENT TEST (PMT) :-

The physical standards (height and weight) of the candidates as given under **3(e)** will be tested by using Electronic Machines of those who qualify in the Preliminary Written Test.

C. PHYSICAL EFFICIENCY TEST (PET) :-

Candidates who qualify in PMT will be allowed to take part in PET as furnished below.

Sl. No.	Posts	Event for PET	Timing
1.	Constable	1600 (sixteen hundred) meters run	6 (six) minutes 30 (thirty) seconds
2.	Lady Constable	800 (eight hundred) meters run	4 (four) minutes

Note: - I. *Timing of an individual runner shall be taken with the help of Radio Frequency Identification Device (RFID) technology. Only one chance will be given for Physical Efficiency Test. The venues for PMT & PET will be decided by the West Bengal Police Recruitment Board, in due course.*

II. ***PMT & PET are qualifying in nature.***

5. FINAL WRITTEN EXAMINATION : - Full Marks - 85;

All the candidates who qualify in the Physical Measurement Test (PMT) & Physical Efficiency Test (PET) will be called to appear in the Final Written Examination to be conducted by the West Bengal Police Recruitment Board.

The Final Written Examination will have **85 (eighty five) Multiple Choice (Four choices) Objective Type Questions (MCQs) carrying 01 (one) mark each**. The duration of the examination will be **1 (One) hour**. **Question paper will be set in two languages (Bengali & Nepali) except questions on English language**. Question of the Final Written Examination shall be from the following subjects:-

A.	General Awareness and General Knowledge	-	25 Marks
B.	English	-	25 Marks
C.	Elementary Mathematics (Madhyamik standard)	-	20 Marks
D.	Reasoning and Logical Analysis	-	15 Marks

Note: - ***There will be NEGATIVE marking for each** incorrect **answer. ¼th of the allotted marks for a particular question will be deducted for each** incorrect **answer. West Bengal Police Recruitment Board will decide the prescribed scheme and syllabus for the Final Written Examination. The qualifying marks in the Final Written Examination to appear for the next stage will be fixed by the West Bengal Police Recruitment Board.***

6. INTERVIEW : - Full Marks - 15;

A limited number of candidates will be called for Interview in accordance with merit. In the Interview, the general awareness and suitability of the candidate for public service will be tested.

On the basis of the marks obtained in the Final Written Examination and the Interview, a merit list of the provisionally selected candidates will be prepared by the West Bengal Police Recruitment Board. **Candidates' ability to speak in Bengali will also be tested.**

Note:- If 02 (two) or more candidates secure the same total marks, their seniority in the final merit/selection list will be decided by the marks obtained by the candidates in the Final Written Examination. The one who secures higher marks in the Final Written Examination will precede in the Merit List. If the marks secured in the Final Written Examination are also the same then seniority will be determined by their age. The one older in age will find precedence in the Merit List. In case of same Date of Birth the principle of determining seniority will be decided by the Board.

7. VERIFICATION OF CHARACTER ANTECEDENTS:-

All provisionally selected candidates will be required to fill up a **'Verification Roll'** which will be thoroughly enquired into by the authority concerned.

8. MEDICAL EXAMINATION:-

(a) All provisionally selected candidates will be sent for Medical Examination at the State Government designated hospitals.

(b) The selected candidates should be in good mental and physical health. They should be free from any deformity likely to interfere with efficient performance of their work.

(c) The candidates will undergo all necessary medical tests as prescribed by the Department of Health and Family Welfare, Government of West Bengal from time to time.

(d) The certificate of medical fitness will be issued by an authorized medical officer.

9. APPOINTING AUTHORITY :-

Assistant Inspector General of Police or Superintendent of Police.

10. PERIOD OF APPLICATION: -

Application window for submitting application through on-line mode or downloading of off-line application form with printed challan of **Punjab National Bank (erstwhile United Bank of India)**/India Post will remain operative for the period **22.01.2021 to 20.02.2021 (5 P.M.). However, the last date for depositing Application and/or Processing Fees only in respect of *on-line applicants* using Punjab National Bank (erstwhile United Bank of India) challan, will be 23.02.2021.**

THE APPLICANTS ARE STRONGLY ADVISED TO SUBMIT THEIR APPLICATIONS WELL IN ADVANCE WITHOUT WAITING FOR THE LAST DATE AND TIME OF SUBMISSION TO AVOID DELAYED SUBMISSION DUE TO SERVER PROBLEM OR ANY OTHER TECHNICAL GLITCHES.

11. APPLICATION FEES & PROCESSING FEES :-

The following Application and/or Processing fees have been fixed.

Sl. No.	Category	Application Fee	Processing Fee	Total Amount Payable
1	All categories except Scheduled Caste/Scheduled Tribe (of West Bengal only)	Rs. 150	Rs. 20	Rs. 170
2	Scheduled Caste (West Bengal only)	Nil	Rs. 20	Rs. 20
3	Scheduled Tribe (West Bengal only)	Nil	Rs. 20	Rs. 20

- Applicants belonging to the Scheduled Caste/Scheduled Tribe (of West Bengal only) **shall pay processing fees of Rs. 20/- (Rupees Twenty) only** as they are exempted from paying any application fees. However, shortlisted candidates are required to produce their SC/ST certificates issued by the competent authority at the time of verification at the time of Interview or their candidatures shall *abinitio* be considered void.
- **If any shortlisted candidate fails to submit the documents as stated above, his/her candidature shall be rejected summarily.**
- **No exemption of fees is available to the SC/ST candidates of OTHER States.**

- **Neither any claim for refund of the fee will be entertained nor will it be reassigned for any other examination under any circumstances whatsoever.**
- **Applications not accompanied with the requisite application and/or processing fees shall be rejected summarily.**

12. HOW TO APPLY: -

West Bengal Police Recruitment Board extends the facilities of both on-line and off-line submission of applications.

❖ **OFF-LINE SUBMISSION:-**

- The off-line application form must be downloaded using the website ***wbpolice.gov.in*** through any available Cyber Café or Personal Computer with internet connectivity. The applicant has to fill up the following fields to download the **off-line** Application Form :-

i)	Post applied for	-	Select
ii)	State of Permanent Address	-	Select
iii)	Permanent Address District	-	Select
iv)	Name in full	-	Text entry
v)	Father's Name/Husband's Name	-	Text entry
vi)	Mother's Name	-	Text entry
vii)	Category	-	Select
viii)	NVF/Home Guards serving in WBP only/CV in WBP	-	Select
ix)	Service period (for sl. no. viii)	-	Numeric entry (YY-MM-DD)
x)	Date of Birth	-	Select (Calendar Control)
xi)	Age as on 01/01/2021	-	Auto calculated field*
xii)	Mobile No.	-	Numeric entry
xiii)	Qualification Class X Pass	-	Checkbox
xiv)	Should be Able to Speak, Read & Write	-	Auto entry based on district selection
xv)	E-mail ID.	-	Text entry

* ***On selecting the date of birth, the age of the applicant as on 01/01/2021 will be displayed automatically. Hence, the applicant need not fill this particular field.***

Note : : Each applicant is required to have an individual mobile no. Sharing of mobile no. between applicants is not permitted. This number needs to remain valid till the entire process of the recruitment is over. The Board does not owe any responsibility for failure in delivery of SMS or e-mail due to change in Mobile Number/e-mail Id. of the applicants or other technical reasons.

After filling up the mandatory fields, the applicant has to click on "**Save and Download**" button. He/she will automatically get the printout of the Application Form with the fields already entered in a pre-printed manner with Unique Application Sl. No. having 08 digits. The Application Form will also have a bar code printed and an algorithm generated code printed at the bottom of the Form. The applicants are advised to note down the **Unique Application Serial No.** for all future communication with the Board, if any.

- *Sahaj Mitr Kendras* have been authorized by the Board to download these forms along-with the copies of 'Information to Applicants' at a price of **Rs. 10/-** per form by directly downloading it from the given website in front of the applicants and printing thereafter. Applicants may download the form on their own or otherwise also and take a printout strictly following the specifications.
- The off-line application form as downloaded must be printed on **75 GSM A4 size white paper using Mono-Laser jet, 600 dpi or higher, Normal Print.** Any form, not printed as per the specified size type and manner shall be rejected straightway by the Board.
- During downloading of each Application Form, a unique Application Serial Number with bar code will appear in the form. **No form without the Application Serial No. and Bar Code shall be accepted by the Board**.
- Applicants shall not use photocopy/typed/hand-written/printed/scanned copy of the application form. Such applications will be rejected summarily.

- Applicants must take care that the form is downloaded and printed in front of them from the website, as each Form carries a unique Serial No. and Bar Code. If this is not ensured, forms carrying same Serial No. and Bar Code, may be used by different applicants which may ultimately lead to cancellation of all such applications.
- **The Board shall not be held responsible for cancellation of any form due to use of the form with the same serial number. Candidature of all such candidates using form bearing same serial number shall be rejected straightway at any stage of scrutiny.**
- **In case of submission of applications off-line, the amount of Application and/or Processing Fees may be deposited in the following manner.**

i. Payment through Department of Post (DOP):-

- Candidates may deposit Application Fees and/or Processing Fees in favour of **"West Bengal Police Recruitment Board"** in any of the post offices having e-payment facility. The facility will be available in **388** post offices located in the districts of West Bengal [List of Post Offices is available on the website of West Bengal Police (**wbpolice.gov.in**)].
- The applicants are advised to go to the post offices with the pre-printed **"India Post Challan Form"** containing Application Sl. No., Name of the Applicant etc.
- The post office concerned will give a receipt containing the above mentioned fields against deposit of Application and/or Processing Fees which must be pasted on the space provided for affixing the receipt in the application form (Page-2).
- The candidates will have to pay a sum of **Rs. 10/-** as Service Charge to the Postal Department against such e-payment of **Rs. 170/-** (for all categories except Scheduled Caste/Scheduled Tribe of West Bengal only) or **Rs. 20/-** (for Scheduled Caste/Scheduled Tribe of West Bengal only).

ii. Payment through the Punjab National Bank (erstwhile United Bank of India):-

The West Bengal Police Recruitment Board extends the facility of paying application and/or processing fees through all the branches of the **Punjab National Bank pan India**.

- The applicants will have to appear before any of the branches of the PNB located pan India along with a preprinted challan **(in triplicate)** which will be provided during download of the off-line application form. Applicants should deposit the fees **on next working day** after generation of Bank Challan.
- On production of the challan at the branch counter of PNB, a unique transaction no. will be generated against the payment of Application and/or Processing Fees.
- The transaction no. will be written by the bank staff on all the copies of the challan. Two copies of the challan (**except Bank's copy**) will be handed over to the applicant as acknowledgement.
- The applicant in turn will have to affix the **Board's copy** of the challan on the space provided in the Application Form.
- The applicant will have to pay a sum of **Rs. 36/- (including GST)** to the branch of PNB for every payment of Rs. 170/- or Rs. 20/-.

- Off-line applications ***without original e-payment receipts or Board's copy of Bank Challan generated by Postal Department or PNB respectively (to be pasted on page-2 of application form)*, will not be accepted by the Board for further processing.**
- No other modes of payment like Postal Order/Money Order/Cheque/Bank Draft/Cash etc. shall be accepted for depositing Application and/or Processing Fees. **Applications accompanying any of the above instruments shall be rejected summarily and the amount will be forfeited.**
- The filled up application form may be sent **only by post** addressed to the **Chairman, West Bengal Police Recruitment Board, Araksha Bhaban (5th Floor), 6th Cross Road, Block - DJ, Sector - II, Salt Lake City, Kolkata - 700 091** superscribing on the envelop **NAME OF THE RECRUITMENT, NAME OF THE POST** applied for and **APPLICATION SL. NO**. The same should reach this office positively within the last date and time as mentioned under **Para - 10** of this instruction.
- Applicants shall retain a photocopy of their filled-in application form after completion of all the formalities.
- Off-line applicants are advised to use envelopes of size **32 cm x 22 cm** while mailing the form to the Board. Larger envelopes may lead to obliteration of the form by way of folding etc.
- **There will be no provision for submission of application forms directly by hand at the office of the West Bengal Police Recruitment Board.**

- Applications received after the closing date and time shall be rejected summarily.
- Applicant must paste his /her recent passport photograph (preferably colored photograph) of 4.5 cm. height X 3.5 cm. wide size at the given box. He/she shall neither staple the photograph nor get the photo attested. **PHOTOGRAPH MUST BE ON WHITE BACKGROUND WITH 75-80% OF THE PHOTO OCCUPYING THE APPLICANT'S FACE.** Application shall be rejected summarily without photograph/fuzzy photograph. **If the Bar Code and Application Serial No. are obliterated/suppressed/damaged by the applicant due to wrong pasting of photograph or otherwise, the application will be treated as cancelled.**
- Applicants shall not submit any documents along with application. Only shortlisted candidates shall have to produce all relevant supporting documents, in original, for verification at the time of the PMT/PET or before the Interview.
- Off-line applicants shall affix his/her full signature at the specified spaces of the Application Form in **Long Hand.**
- Request for change/correction in the Application Form shall not be entertained under any circumstances.

13. OTHER INSTRUCTIONS: -

i) Defective/incomplete applications /applications with fuzzy photograph of candidates will be summarily rejected.

ii) Each candidate should submit **ONE** application form only. **Candidature of those who submit more than one application form will be rejected summarily and the amount of application and/or processing fees will be forfeited.**

iii) **In case of any mismatch of data between application form filled up by the applicants and supporting testimonials at any stage of recruitment, the candidature will be summarily rejected.**

iv) **Application Forms shall be rejected in case the signature of the applicant is uploaded/rendered in block letters/unintelligible/does not match with name of the candidate**.

v) Admission to the examination will be purely provisional subject to verification of eligibility at a later stage. Therefore, candidature of any candidate shall be rejected straightway if found not eligible at any stage, even after appearance in the tests /examinations.

vi) Candidates must abide by the instructions as may be given by the Venue-in-Charge/Invigilator of the examination venue. If the candidate fails to do so or indulges in disorderly or improper conduct, he/she will render himself/herself liable for expulsion from the examination hall and/or such other punishment as the Recruitment Board may deem fit to impose.

vii) **SC/ST/OBC-A /OBC-B candidates of OTHER States will be treated as General (Un-reserved) category candidates.**

viii) No TA/DA will be paid to the candidates for their journey to attend Preliminary Written Test, PMT & PET, Final Written Examination & Interview. They will appear for selection tests at their own expenses. **The Recruitment Board will not be held responsible for any harm or injury to any candidate emerging out of the conduct of the PMT & PET or other tests.**

ix) **All** entries **except religion field** in the Application Form are compulsory. Application submitted keeping any of the columns blank would lead to summary rejection **without any intimation to the applicant**.

x) **The Board reserves the right to rectify the errors and omissions, if any, in the process of holding the examination and final declaration of result.**

xi) A candidate who has been reported against by the Venue-in-Charge of the examination venue for violating any of the instructions or for having adopted unfair means at the arena/venue/examination hall or having used electronic gadgets like Earpiece, Smart Phone, etc. in the examination hall, will be punished with cancellation of his/her candidature and also be debarred from appearing at future examinations/selection processes as may be decided by the Recruitment Board depending on the circumstances/gravity of the case or may be criminally proceeded against.

xii) Canvassing in any form will disqualify the candidate immediately.

xiii) **Candidates are advised not to get lured by any unscrupulous touts. The recruitment process done by the Recruitment Board is absolutely transparent.**

xiv) Assessment and evaluation of OMR sheet done by the Board shall be final and shall not be open to scrutiny by any external authority.

xv) A candidate who discloses his/her identity by writing his/her name, roll no. etc. or putting any identifying marks inside the OMR Answer Sheet will be disqualified and his/her candidature will summarily be rejected.

xvi) The decision of the Selection Board on all matters relating to eligibility, place, date, mode of selection, acceptance or rejection of candidature will be **final and binding** on the candidates.

xvii) **Candidates dissatisfied with his/her Physical Measurement Test (PMT) during field test may appeal in writing before the Chairperson, of the Selection Board/Committee on the same day of his/her tests. No appeal in this regard will be entertained in future.**

xviii) **The height of a candidate may be re-measured at any stage including the Interview at the discretion of the Board and the decision of the Board shall be final and binding on the candidates.**

xix) Only shortlisted candidates will be asked to produce all relevant original certificates along with the self attested photocopies for verification, failing which their candidature shall be rejected without any further communication.

xx) The Mobile No. and e-mail ID of the applicants are being taken for communication by the Board for future intimation with regard to the recruitment process and nothing else. The Board, under no circumstances, will request or advise the applicant for any further personal information and/or additional fees and/or payment of any kind of fee to any official connected and/or not connected with the Board. Candidates may report such occurrence, if any to the **Member, West Bengal Police Recruitment Board,** along with due evidence (documentary/electronic).

xxi) **In case of on-line applicants, no Admit Card will be issued through the Postal Department before the Preliminary Written Test and subsequent stages, if selected for the next stage, candidates have to download the e-Admit Cards from the website.**

xxii) In case of any difficulties in downloading the off-line application form or in submitting the on-line application form the prospective applicants are advised to communicate either through telephone **(Contact No. 7044108689 & 7044109346) during office hours (10 AM to 05:30 PM) from Monday to Friday and 10:00 AM to 02:00 PM on Saturdays (except Govt. Holidays)** or through e-mail **(wbprbonline@applythrunet.co.in).**

Candidates may visit the website of West Bengal Police (**www.wbpolice.gov.in**) for ascertaining developments of recruitment process from time to time.